

# Working From Home With VetSCOPE

To work from home using VetSCOPE, there are two options available.

## OPTION 1: USING TEAMVIEWER

TeamViewer can be downloaded onto your home computer and then used to remotely connect to a computer in your practice. This [link](#) will open up the TeamViewer website for downloading. For easy access, it is recommended that a password is created for TeamViewer on any practice computer(s) that will be accessed remotely.

This option will allow you to remotely connect to VetSCOPE in your practice, however:

- The computer(s) being accessed will need to be left on with TeamViewer open.
- While connected via Teamviewer, no one else in the practice will be able to use the computer.

## OPTION 2: DIRECT CONNECTION

The Direct Connection option will allow you to connect directly to VetSCOPE in your practice. This can be done by either bringing home a computer from your practice that has VetSCOPE already on it, or, by having VetSCOPE installed on your home computer.

For both of these options:

- The quality of the connection is dependant on the broadband speed at both your practice and at your home location.
- Some settings on your practice's router may need to be changed beforehand. Contact your internet provider and have them:

Set a static external IP address.

Provide the log in details for your router.

Open and forward port 5003 on both TCP and UDP to the main VetSCOPE computer/server.

Having VetSCOPE installed on your home computer has further considerations:

- VetSCOPE can only be installed on your home computer if it meets the requirements outlined [here](#).
- Installing VetSCOPE on your home computer will use one of your practice's VetSCOPE licenses - which means that there will be one less computer in the practice able to access VetSCOPE while the license is in use.
- There may be an installation and set up cost.

## CONTACT VETSCOPE

If you have any questions about these options, or, would like to set up a Direct Connection, please contact VetSCOPE.

